



Standard Terms & Conditions

1. All quotes are valid for 30 days unless otherwise specified in writing.
2. Delivery is subject to confirmation at the time of order.
3. New customers must have either an approved credit application with Vista or a credit card with an approved hold for payment.
4. Orders over \$5000 may require a half down payment.
5. Orders requiring half down payments will not receive their product until the half down payment is received, and in such cases, the final payment may also be required before the product is released.
6. All outstanding invoices may be sent to collections after 180 days.
7. All Deliveries are F.O.B. origin, Vadnais Heights, MN unless other specified in writing.
8. Returns for credit or replacement must be authorized by Vista Technologies in writing and notification to do so received within 30 business days of receipt of the parts.
9. Prices are based on quantity and lead-times quoted.
10. Customer is responsible for providing usable CAD files in requested format and correctness of all data before use in manufacturing.
11. All quoted tolerances are centered about CAD geometry unless otherwise specified.
12. Quotes are subject to review and change upon receipt of finalized engineering data.
13. SLA & Polyjet tolerance is +/- .005" for the first inch and +/- .002 inch per inch after.
14. FDM and SLS are +/- .010" for the first inch and +/- .003 inch per inch after.
15. Investment casting overall part geometry will be within +/- .75% of actual dimension.
16. Technical information is given only to describe what is offered for your consideration, not as a product recommendation.
17. All fixtures, rubber molds, and patterns used in fabrication of parts will remain the property of Vista Technologies unless otherwise specified in writing.
18. RTV silicone molds are a disposable tool with a shelf life of 4-6 months.
19. Stereolithography (SLA) patterns are disposable patterns that are normally destroyed during the creation of a silicone mold. Patterns that survive this process have a shelf life of 4-6 months due to dimensional creep.
20. All in-house color matches are "best effort" basis only.
21. Vista Technologies makes no express or implied warranties of merchantability or of any other type. This provision shall apply irrespective of whether or not a sample has delivered to a customer. In no event shall Vista Technologies be liable for consequential damages nor shall Vista's liability on any claim from damage or injury arising out of connection with the manufacture, sale or use of any of its parts ever exceed the price paid therefore.
22. Injection molding parts cannot be returned after 90 days.

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